

reveal

Fortune 1000 Technology
Company uses **Onna** to cut
eDiscovery Costs by 50%

Problem Statement

Amid rapid growth and increasing operational demands, a major enterprise communications provider turned to Onna to gain control over their unstructured data and streamline their data management and eDiscovery processes. After tripling its headcount in just two years, the company's agile culture was ready to expand along with it. However, for its lean legal team, scaling operations was not without its challenges.

Key Challenges

- Rising data volumes across the organization.
- Dispersed global workforce created communication issues.
- Fragmented and manually intensive workflows.
- Collaboration issues between internal and external parties.
- Increase in costs due to Outsourcing of eDiscovery processes.

The Solution

While exploring potential efficiencies, the company's Senior Litigation Paralegal discovered that their external vendors were using Onna to assist with their eDiscovery workflows. The company recognized that adopting Onna for in-house use, with its user-friendly interface and collaboration capabilities, would not only streamline their processes but also eliminate the attorney fees incurred on top of the hosting fees.

Customer Quote

"Onna was able to help us grow what we could do internally at a fast pace. In a short amount of time we were able to start collecting, searching, and culling data from multiple data sources."

- Senior Litigation Paralegal

The Impact of Onna

Onna smoothly integrated with the company's tech stack, making it easier to manage and collect data from platforms like Slack, Zendesk, Jira, and Confluence. Once data is in Onna, extensive processing and rich indexing allow for easy yet comprehensive searching, filtering, tagging, monitoring, and exporting. Additionally, when it comes to sharing, a robust permission system ensures that users can access only the data selected for them.

50% ↓

Reduction in eDiscovery
costs across the EDRM

36% ↓

Decrease in time spent on
manual processes

36% ↑

Increase in Workflow
Efficiency

By collecting and searching data directly within Onna, the team has achieved complete autonomy over their enterprise data. This enables them to share only essential information with external vendors for downstream review, leading to a 2X reduction in eDiscovery expenses.

With the entire litigation team now using Onna, all work happens in one place. Onna has eliminated the challenges posed by distributed teams and fragmented workflows. Using workspaces, the litigation team can now efficiently collect, search, organize, and securely share data both within and outside the organization.

Customer Quote

"Having touched only a fraction of what Onna is capable of, we're excited about the possibilities that lie ahead."

- Senior Litigation Paralegal